



ZFC BUSINESS MANAGEMENT POLICY

ZFC Limited's scope of business activities ranges from marketing, manufacturing and distributing fertilizers, agro-chemicals, animal health products to agricultural advisory services. These products and services are aimed at local and regional markets. ZFC shall conduct its business in a safe and environmentally sound manner while meeting customer requirements. The fundamentals of this Business Management Policy are;

- ✓ Provision and maintenance of safe, healthy and hygienic conditions and practices through the implementation and maintenance of an Integrated Management System (IMS) responsive to the requirements of the ISO 9001, ISO 14001 and OHSAS 18001 standards
- ✓ Supply of safe, environmentally friendly and quality products and services that meet customer requirements in an efficient manner
- ✓ Compliance with applicable legal and any other requirements to which ZFC Limited subscribes.
- ✓ Provision of resources and framework for setting, implementing and reviewing business objectives and targets.
- ✓ Regular monitoring, measurement and review of planned activities to ensure continual improvement of the IMS

All depots, stockists and agro-dealers in the ZFC supply chain will operate within the framework of this policy. Management shall be responsible for ensuring that our business management standards are maintained. All employees and other stakeholders shall comply with the IMS requirements and report any issues of safety, health environmental and quality concerns.

Dr. R. Dafana 
(Managing Director)

Date... 16/07/07